

Annex 2.3 Documentation provided by bidder

Documents provided by Bidder	Confirmation of providing the information (+)
1. Technical proposal	
2. Company / Organization Information and Legal Eligibility A brief description of the bidder's company/organization, including: • Full legal name and address • Corporate and tax registration documents confirming that the bidder is legally registered in Ukraine • Year the business was established • Full name of the legal representative • Copies of all necessary licenses, permits and government approvals required to perform the scope of work	
3. Evidence of Relevant Experience Evidence of successful completion of at least three (3) projects within the last five (5) years involving IT software maintenance, technical support, software development, SIEM implementation or other comparable enterprise cybersecurity services of comparable size and complexity. Experience related to IBM QRadar SIEM and/or IBM QRadar SOAR implementation, configuration or optimization will be considered particularly relevant	
4. Capacity Statement Confirmation that the bidder has sufficient financial, technical and managerial resources, as well as the necessary facilities, to successfully complete the Scope of Work.	
5. Manufacturer Authorization Letter The Bidder shall provide a Manufacturer Authorization Letter from IBM (or its authorized representative) confirming the Bidder's authorization to deliver the IBM QRadar SIEM and IBM QRadar SOAR deployment services specified in Annex 2.2.	
6. Technical Team Qualifications List of assigned technical specialists and copies of valid IBM Certified Analyst – Security QRadar SIEM V7.5 and IBM Certified Deployment Professional – Security QRadar SIEM V7.5 certifications, as required in the Tender Notice.	
7. Post-Deployment Technical Support and Maintenance Confirmation Confirmation of ability to provide technical support and scheduled maintenance for one (1) year after final acceptance of deployment.	

8. Service Level Agreement (SLA) Proposed SLA covering response and resolution times, support channels (phone, email, and ticketing system), and escalation procedures for critical issues	
9. Signed Declaration of Honour Form	
10. Financial Proposal. The bidder must submit a detailed financial proposal, including all costs related to the procurement and delivery of IBM QRadar SIEM Configuration Services and IBM QRadar SOAR Implementation Services. Prices shall be provided in EURO (EUR), with and without VAT.	

Date:

Signature:

Position:

Please specify and submit each requirement in this list as a separate, clearly titled document. Large files should be submitted in separate emails, duly labelled (e.g. Email 1 of 2, Email 2 of 2, as applicable).