



Summary

On 25 September 2015 the United Nations General Assembly adopted ‘Transforming our world: the 2030 Agenda for Sustainable Development’ (the 2030 Agenda) as an outcome of the UN Sustainable Development Summit. Since the adoption of the 2030 Agenda, development experts, statisticians and organizations have discussed the follow-up and review mechanisms for monitoring implementation of the Sustainable Development Goals (SDGs).

In MY World, a UN survey conducted prior to the adoption of the 2030 Agenda, people voted for ‘an honest and responsive government’ as the fourth most important priority after education, health care and employment. These results reflect people’s aspirational expectations for the world they want through the SDGs.

This Policy Brief focuses on South Asia and argues that accountability to citizens, in particular through democratic political processes, is a crucial enabler of the SDGs. In order for the SDG monitoring process to be accountable, it is essential that the SDG indicators include peoples’ own assessments of the availability, accessibility and quality of services.

About International IDEA

The International Institute for Democracy and Electoral Assistance (International IDEA) is an intergovernmental organization with a mission to support sustainable democracy worldwide.

Democratic accountability in the 2030 Agenda for Sustainable Development: lessons from South Asia

Background

Since the adoption of the 2030 Agenda for Sustainable Development in September 2015, development experts, statisticians and various organizations have discussed the implementation, follow-up and review mechanisms for monitoring progress on the implementation of the 17 Sustainable Development Goals (SDGs).

In order for the SDG monitoring process to be accountable, it is essential that the SDG indicators include peoples’ own assessments of the availability, accessibility and quality of services provided. In particular, the intention expressed by the UN’s MY World survey (UN 2016), and by SDG 16—namely, to foster peaceful and just societies and inclusive and accountable institutions—makes it crucial to include people’s voices in monitoring progress towards the goal. To this end, SDG 16 should, where feasible, include survey-based evidence, which tends to be the best way to represent people’s lived experiences and assessments.

This Policy Brief argues that accountability to citizens, and in particular accountability through democratic political processes, is a crucial enabler of the SDGs. Further, democratic accountability can help make the SDG monitoring framework truly people-centred; this is particularly evident with, but not limited to, SDG 16.

Accountability and the 2030 Agenda for Sustainable Development

Accountability can be defined as an obligation to account for one’s activities, accept responsibility for them and disclose and justify results. Accountability is a fundamental cross-cutting dimension of the SDG framework. The most explicit reference to accountability at the goal level is grounded in the language on the quality of institutions in SDG 16, which commits UN member states to ‘promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels’ (UN Department of Economic and Social Affairs 2015). Thus, government accountability in their responsibilities as service providers (or regulators of service provision) is a crucial element of the SDGs.

Accountability features at the target level, as in target 16.6: ‘Develop effective, accountable and transparent institutions at all levels.’ Accountability also features in paragraph 45 on national parliaments, in paragraph 47 on the primary

Box 1. Participatory democracy in Bangladesh

Poor public procurement procedures affect poverty reduction and development programmes. In Bangladesh, electronic procurement and monitoring has been expanding in four government agencies including the Bangladesh Water Development Board. Tenders invited electronically increased from 3 per cent (2012) to 25 per cent (2013). The online system makes procurement easier, provides more information and increases transparency (World Bank 2014).

Box 2. Openness and transparency in Nepal

Nepal's Local Governance and Community Development Programme aims to reduce poverty by developing participatory, inclusive and accountable local governance. In 2014, the programme trained local stakeholders from various Village Development Committees on planning processes. As a result, more local communities participated in planning (United Nations Development Programme, Nepal 2014).

responsibility of governments, and in paragraph 73 on accountability to citizens. Accountability is also present in the cluster on 'Data for monitoring and accountability' in SDG 17, in SDG 5 on gender equality, and in SDG 10 on reducing inequality within and among countries.

What is democratic accountability?

Democratic accountability refers to the many ways in which people, political parties, parliaments, media, civil society and other actors provide feedback to, reward or sanction officials in charge of setting and enacting public policy (International IDEA 2014). It is therefore a crucial enabler of human rights and provides the necessary monitoring framework for their meaningful implementation. There can be no sustainable development without respect for democracy and human rights.

How can democratic accountability make a difference?

It is people-centred and participatory

In *The Road to Dignity by 2030*, the UN Secretary-General noted that 'effective governance for sustainable development demands that public institutions in all countries and at all levels are inclusive, participatory and accountable to the people' (UN General Assembly 2014, emphasis added). In International IDEA's view, free and fair electoral processes; democratic political parties; popularly elected parliaments with legislative, oversight, budgetary, representative and conflict management functions; ombudsman offices; and supreme audit institutions all contribute to comprehensive representation and human rights.

Social movements and interest groups provide further opportunities for people to participate in and influence the democratic process. The media also provides information and an arena for public debate, and acts as a watchdog. The South Asian Association for Regional Cooperation (SAARC) Charter of Democracy notes the necessity for 'good governance,

equitable and participatory processes' for sustainable development (SAARC n.d.). Box 1 provides an example from Bangladesh.

It can protect minorities and disadvantaged groups

Democratic accountability can facilitate the human right of all to public service on equal terms. Its mechanisms translate human rights commitments and equality goals into action through governance reform that provides public institutions with the incentives and skills to respond to the needs of disadvantaged groups. The SAARC Charter of Democracy describes the need for member states to 'Promote equality of opportunity, equality of access and equality of treatment at the national level' (SAARC n.d.).

It builds openness and transparency

Democratic accountability entails the public's right to obtain information on the organization, functioning and decision-making processes of public administration. Greater transparency in government budgets, procurement and spending improves oversight, policy choices and service delivery. Yet it is meaningless without the right to information and an independent and active media. Democratic accountability bolsters the right to seek, receive and impart information and ideas of all kinds. SAARC jurisprudence demonstrates 'the importance of transparent and accountable conduct of administration in public and private, national and international institutions' (SAARC 2004: article 2.2 (xvi)). Box 2 details an example from Nepal.

It includes answerability

Answerability measures the extent to which a government carries out its duty to explain and justify its decisions, and is linked to how claims holders articulate their demands, but also to officials' capacity and willingness to take responsibility for their actions. In this context, democratic accountability can contribute to the promotion of people's right to participate in public affairs while providing the free flow of information necessary for governments

Box 3. Right-to-information legislation in India

Right-to-information (RTI) legislation can help to foster transparency and promote accountability in public service delivery. India's RTI Act allows citizens to request information from any government authority, which has helped to reduce corruption and improve public service delivery (2005). For instance, officials in the Kushmal village of Orissa were suspended after an RTI application found that village ponds were never dug (Sharma 2015).

Box 4. Responsiveness in Sri Lanka

Sri Lanka's Ministry of Public Administration and Home Affairs worked together with the United Nations Development Programme (UNDP) to develop the Citizen's Charter, a set of commitments about service delivery, which is displayed in government offices around the country. Particularly important is the inclusion of grievance redress mechanisms and news monitoring, enabling public officials to listen to citizens' views (UNDP 2014).

to be held accountable by their citizens.

In 2001, the Anti-Corruption Initiative for Asia-Pacific under the joint leadership of the Asian Development Bank and the Organisation for Economic Co-operation and Development adopted an Anti-Corruption Action Plan for Asia and the Pacific. The plan notes that safeguarding the accountability of public services requires systems for ensuring the availability of information. Box 3 details an example from India.

It includes responsiveness

This principle is about whether public officials consult with and listen to citizens or their representatives before a policy or law is approved, so that decision-making reflects their views and demands for human rights. The SAARC Social Charter commits governments to 'the full participation of people in the formulation, implementation and evaluation of decisions and sharing the results equitably' (2004: article 2.2 (xvii)).

Democratic accountability mechanisms can help ensure people's right to participate in public affairs and exert influence over the policy-making process while fostering the implementation of principles such as the rule of law, equal access to justice, the proper management of public affairs and property, judicial integrity and transparency. Box 4 outlines an example from Sri Lanka.

It guarantees enforceability

This principle refers to the formal or informal consequences that duty bearers—government officials being held accountable—might face, as well as their impact. Research by International IDEA suggests that almost all countries with low scores on service delivery have either limited or no provision for effective sanctions, and no credible incentives for politicians to be responsive.

Mechanisms for democratic accountability can provide sufficient incentives and sanctions to encourage governments, elected representatives, and public officials and employees to work in the best interests of the people. In the context of South Asia,

enforcement of the obligations of the SAARC Social Charter is to be 'continuously reviewed through agreed regional arrangements and mechanisms' (2004: article 1.2).

One example is the Program for Accountability in Nepal (PRAN) is a programme by the World Bank that assists civil society organizations (CSOs) to promote social accountability. Since the Tokani Village Development Committee did not have the practice of participatory budget allocation, a PRAN CSO provided training on the subject. This allowed citizens to discuss their village's budget and increased satisfaction with the budget allocation (Shah 2016).

Conclusion

In order for the SDG monitoring process to safeguard people-centred accountability, it is essential that the SDG indicators build on peoples' own assessments of the availability, accessibility and quality of services provided.

Survey-based indicators have the advantage of incorporating people's lived experiences into the monitoring of the SDG targets over time to complement administratively-based indicators. Indeed, the follow-up process on the SDGs should be as inclusive and people-centred as possible to mirror popular understanding of the SDGs, including the critical importance of 'honest and responsive governments'.

Hence, democratic accountability can provide the necessary framework for inclusive realization, follow-up and review of the SDGs by protecting minorities and disadvantaged groups, and building openness and transparency, answerability, responsiveness and enforceability.

International IDEA's work on democracy and development

International IDEA recognizes that democracy, while of intrinsic value in its own right, also draws its legitimacy from its capacity to meet people's expectations that it will deliver sustainable and inclusive development. However, political institutions cannot deliver on their own; rather they can ideally provide political actors with the enabling environment for them to act in the interest of all people. Political actors and their practices and actions are ultimately what matters for democracy and development.

The Democracy and Development Programme advocates for a place for democracy on the development agenda. The programme supports political actors and institutions, and aims to strengthen the capacity of women and men for democratic political participation and representation; effective oversight; and democratic accountability. The work primarily includes knowledge production and advocacy at the global level, and dialogues and support to reform efforts at regional and country levels.

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INTERNATIONAL IDEA
Strömsborg
SE-103 34 Stockholm
Sweden
Tel: +46 8 698 37 00
Fax: +46 8 20 24 22
Email: info@idea.int
Website: www.idea.int
Facebook.com/InternationalIDEA
Twitter: @Int_IDEA

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