Summary
On 25 September 2015 the United Nations General Assembly adopted ‘Transforming our world: the 2030 Agenda for Sustainable Development’ (the 2030 Agenda) as an outcome of the UN Sustainable Development Summit. Since the adoption of the 2030 Agenda, development experts, statisticians and organizations have discussed the implementation, follow-up and review mechanisms for monitoring implementation of the Sustainable Development Goals (SDGs).

In MY World, a UN survey conducted prior to the adoption of the 2030 Agenda, people voted for ‘an honest and responsive government’ as the fourth most important priority after education, health care and employment. These results reflect people’s aspirational expectations for the world they want through the SDGs.

This Policy Brief focuses on Africa and argues that accountability to citizens, in particular through democratic political processes, is a crucial enabler of the SDGs. In order for the SDG monitoring process to be accountable, it is essential that the SDG indicators include peoples’ own assessments of the availability, accessibility and quality of services provided. In particular, the intention expressed by the UN’s MY World survey (UN 2016), and by SDG 16—namely, to foster peaceful and just societies and inclusive and accountable institutions—makes it crucial to include people’s voices in monitoring progress towards the goal. To this end, SDG 16 should, where feasible, include survey-based evidence, which tends to be the best way to represent people’s lived experiences and assessments.

This Policy Brief argues that accountability to citizens, and in particular accountability through democratic political processes, is a crucial enabler of the SDGs. Further, democratic accountability can help make the SDG monitoring framework truly people-centred; this is particularly evident with, but not limited to, SDG 16.

Accountability and the 2030 Agenda for Sustainable Development
Accountability can be defined as an obligation to account for one’s activities, accept responsibility for them and disclose and justify results. Accountability is a fundamental cross-cutting dimension of the SDG framework. The most explicit reference to accountability at the goal level is grounded in the language on the quality of institutions in SDG 16, which commits UN member states to ‘promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels’ (UN Department of Economic and Social Affairs 2015). Thus, government accountability in their responsibilities as service providers (or regulators of service provision) is a crucial element of the SDGs.

Accountability features at the target level, as in target 16.6: ‘Develop effective, accountable and transparent institutions at all levels.’ Accountability also features in paragraph 45 on national parliaments, in paragraph 47 on the primary...
responsibility of governments, and in paragraph 73 on accountability to citizens. Accountability is also present in the cluster on ‘Data for monitoring and accountability’ in SDG 17, in SDG 5 on gender equality, and in SDG 10 on reducing inequality within and among countries.

**What is democratic accountability?**

Democratic accountability refers to the many ways in which people, political parties, parliaments, media, civil society and other actors provide feedback to, reward or sanction officials in charge of setting and enacting public policy (International IDEA 2014). It is therefore a crucial enabler of human rights and provides the necessary monitoring framework for their meaningful implementation. There can be no sustainable development without respect for democracy and human rights. Box 1 contains examples of democratic accountability mechanisms in Africa.

**How can democratic accountability make a difference?**

**It is people-centred and participatory**

In *The Road to Dignity by 2030*, the UN Secretary-General noted that ‘effective governance for sustainable development demands that public institutions in all countries and at all levels are inclusive, participatory and accountable to the people’ (UN General Assembly 2014). In International IDEA’s view, free and fair electoral processes; democratic political parties; popularly elected parliaments with legislative, oversight, budgetary, representative and conflict management functions; ombudsman offices; and supreme audit institutions all contribute to comprehensive representation and human rights.

Social movements and interest groups provide further opportunities for people to participate in and influence the democratic process. The media also provides information and an arena for public debate, and acts as a watchdog. The African Charter on Peace and Democracy, Elections and Governance confirms AU member states’ commitment to ensuring ‘Effective participation of citizens in democratic and development processes and in governance of public affairs’ (AU 2007: article 3.7).

In South Africa, for example, the eThekwini municipality worked to improve water and sanitation services by conducting focus groups and citizen interviews. Based on feedback from citizens, the municipality increased free basic water from six to nine kilolitres (World Bank 2011).

**It can protect minorities and disadvantaged groups**

Democratic accountability can facilitate the human right of all to public service on equal terms. Its mechanisms translate human rights commitments and equality goals into action through governance reform that provides public institutions with the incentives and skills to respond to the needs of disadvantaged groups. One particular example, from Ghana, is discussed in Box 2. Article 19 of the African Charter on Human and Peoples’ Rights affirms this, stating that individuals ‘shall enjoy the same respect and shall have the same rights’ (Organization of African Unity 1981).

**It builds openness and transparency**

Democratic accountability entails the public’s right to obtain information on the organization, functioning and decision-making processes of public administration. Greater transparency in government budgets, procurement and spending improves oversight, policy choices and service delivery.

However, transparency is meaningless without the right to information and an independent and active media. Democratic accountability bolsters the right to seek, receive and impart information and ideas of all kinds. Article 2.5 of the Convention on Preventing and Combating Corruption emphasizes the need to ‘foster transparency and accountability in the management of public affairs’ (AU 2003).

One example of openness and transparency is the Strategy for the Harmonization of Statistics in Africa (SHaSA), which was adopted by several...
African countries to generate data on governance, peace and security. In July 2014 Cabo Verde became the first country in Africa to publish these statistics. The inclusive and participatory nature of these survey-based statistics demonstrates the responsiveness of governments to their people’s voices (UNDP 2014).

**It includes answerability**
Answerability measures the extent to which a government carries out its duty to explain and justify its decisions, and is linked to how claims holders articulate their demands, but also to officials’ capacity and willingness to take responsibility for their actions. In this context, democratic accountability can contribute to the promotion of people’s right to participate in public affairs while fostering the implementation of principles such as the rule of law, equal access to justice, the proper management of public affairs and property, judicial integrity and transparency. Box 3 describes one such process in Morocco.

**Box 3. Democratic accountability in Morocco**
In Morocco, a budgetary analysis of the resources allocated to agricultural extension services in 2004 revealed that only 9 per cent of the beneficiaries of these services were women, even though they made up 39 per cent of the people engaged in rural economic activity. The analysis led to a significant budgetary shift in favour of rural women (UNIFEM 2008).

**Box 4. The Southern Africa Development Community Protocol Against Corruption**
Article 4(1)(a) of the Southern Africa Development Community (SADC) Protocol Against Corruption commits member states to undertake a set of measures to ‘create, maintain and strengthen standards of conduct for the correct, honourable and proper fulfilment of public functions as well as mechanisms to enforce those standards’ (SADC 2001).

It guarantees enforceability
This principle refers to the formal or informal consequences that duty bearers—government officials being held accountable—might face, as well as their impact. Research by International IDEA suggests that almost all countries with low scores on service delivery have either limited or no provision for effective sanctions, and no credible incentives for politicians to be responsive. Mechanisms for democratic accountability can provide sufficient incentives and sanctions to encourage governments, elected representatives, and public officials and employees to work in the best interests of the people. Box 4 describes a Southern Africa Development Community initiative in this area.

**Conclusion**
In order for the SDG monitoring process to safeguard people-centred accountability, it is essential that the SDG indicators build on peoples’ own assessments of the availability, accessibility and quality of services provided. Indeed, the follow-up process on the SDGs should be as inclusive and people-centred as possible to mirror popular understanding of the SDGs, including the critical importance of ‘honest and responsive governments’.

Hence, democratic accountability can provide the necessary framework for inclusive realization, follow-up and review of the SDGs by protecting minorities and disadvantaged groups, and building openness and transparency, answerability, responsiveness and enforceability.
International IDEA’s work on democracy and development

International IDEA recognizes that democracy, while of intrinsic value in its own right, also draws its legitimacy from its capacity to meet people’s expectations that it will deliver sustainable and inclusive development. However, political institutions cannot deliver on their own; rather they can ideally provide political actors with the enabling environment for them to act in the interest of all people. Political actors and their practices and actions are ultimately what matters for democracy and development.

The Democracy and Development Programme advocates for a place for democracy on the development agenda. The programme supports political actors and institutions, and aims to strengthen the capacity of women and men for democratic political participation and representation; effective oversight; and democratic accountability. The work primarily includes knowledge production and advocacy at the global level, and dialogues and support to reform efforts at regional and country levels.

www.idea.int/development

References


UN Development Fund for Women (UNIFEM), Who Answers to Women? Gender and Accountability (New York: UNIFEM, 2008)

