



INVITATION

Dear

Governor's Office of the capital city of Ulaanbaatar, Institute of Philosophy (MAS) and International Institute for Democracy and Electoral Assistance (International IDEA) are inviting you to a conference entitled "STRENGTHENING PUBLIC SERVICE ACCOUNTABILITY THROUGH CITIZEN PARTICIPATON".

Conference venue: *Khangarid Palace, 14th Floor, Main Hall
Ulaanbaatar, Chingeltei district, 1st khoroo,
Jigjidjav street-7/1*

Date: *20018-12-06*

Hours: *09:00-13:00*

*Contact person in charge:
Nomun-Erdene D.*

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CONFERENCE AGENDA

2018-12-06

Khangarid Palace, MUB, 14th Floor, Main Hall

2018-12-06

09:00 - 09:15	Participants' registration
09:15 - 09:20	Opening speech M. Otgonbayar, Chief, Governor's Office of the Capital city
09:20 - 09:40	"Strategy Framework and Implementation on Public Administration Enhancement " U. Ganbold, Head of Public Administration Department, Governor's Office of the Capital city
09:40 - 10:00	"International IDEA Assessment Methodology on Democratic Accountability in Public Service Delivery: paradigm and international practices" Nyla Prieto, Program Officer, International IDEA Asia and Pacific Regional office
10:00 - 10:20	"Adoption and Experience of Applying IDEA Democratic Accountability in Public Service Delivery Assessment Methodology in Mongolia" Ts. Tsetsenbileg, (PhD.D.), Head of the Sociology and Social Psychology Department of the Institute of Philosophy, MAS
10:20 - 10:30	Questions, answers
10:30 - 10:45	Coffee break
10:45 - 11:15	"Assessment Results of Democratic Accountability in Social Welfare Services" B. Otgonjargal, Deputy Head of Municipal Social Welfare Department
11:15 - 11:35	" Public Service Delivery Improvement Initiative and next steps" B. Uuganbat, Head of the City Integrated Services Center
11:35 - 11:55	"Proposals and Recommendations on Public Services Delivery Improvement" S. Tserenpurev, CEO, "Administration Initiative" NGO N. Bayarsaikhan, Head, "Steps without Boundaries" NGO
11:55-12:15	Questions& Answers
12:15-12:40	Discussion
12:40-12:50	Closure Closing Remarks U. Ganbold, Head of Public Administration Department, Governor's Office of the Capital city